# Lean Management Program Agenda

All courses will run Fridays 12:00 pm to 2:30 pm ET. Learn more at lean.org/LMP



### MANAGING A LEAN ENTERPRISE Instructor: Josh Howell

Learn how to drive performance and inspire Innovation using hoshin kanri (strategy deployment), daily management, and the A3 process.

September 5, 2025	SESSION 1:	Introduction to the program, overview of the lean management system, and common problems
October 24, 2025	SESSION 2:	How hoshin kanri connects with A3 thinking
December 19, 2025	SESSION 3:	How A3 thinking connects with daily management
January 30, 2026	SESSION 4:	Bringing the lean management system together and next steps

### MANAGING ON PURPOSE WITH HOSHIN KANRI Instructors: Rachel Reuter with Mark Reich

Discover how to align organizational goals, foster strategic focus, and execute plans effectively using catchball and plan-do-check-adjust (PDCA) cycles.

September 12, 2025	SESSION 1:	<ul> <li>Introduction to Hoshin Kanri</li> <li>Discuss Toyota Case Study and Lean Transformation Framework</li> <li>Review the TimeCraft case (TC)</li> <li>Complete SWOT analysis</li> </ul>
September 19, 2025	SESSION 2:	<ul> <li>Hoshin Objectives</li> <li>Discuss how to address TC challenges</li> <li>Review TC objectives</li> <li>Develop what/why/goals for each objective</li> <li>Discuss "Why Strategy Execution Fails"</li> </ul>
September 26, 2025	SESSION 3:	<ul> <li>Corporate Hoshin</li> <li>Draft corporate hoshin (activities, targets, lead, and support</li> <li>Discuss Hoshin in action (using coach experience)</li> </ul>
October 3, 2025	SESSION 4:	<ul><li>Horizontal Alignment</li><li>Prepare for and execute horizontal catchball</li></ul>
October 10, 2025	SESSION 5:	<ul> <li>Function Hoshin and Vertical Alignment</li> <li>Breakdown corporate objectives into functional levels</li> <li>Prepare for a execute vertical catchball</li> <li>Discuss relationship with A3 and problem solving</li> </ul>
October 17, 2025	SESSION 6:	<ul> <li>Execute and Reflect</li> <li>Review and discuss hoshin management system through Obeya</li> <li>Review Hoshin reflection</li> <li>Discuss relationship between daily management and hoshin kanri</li> <li>Summarize overall hoshin process</li> </ul>

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### MANAGING TO LEARN WITH THE A3 PROCESS Instructor: Lavon Medlock

Develop problem-solving and leadership skills by learning the use of the A3 process including root cause analysis.

October 31, 2025	SESSION 1:	<ul> <li>Select a Problem</li> <li>Locate a problem in work content</li> <li>Grasp the problem's scope and impact</li> <li>Understand the PDCA cycle as part of the A3 story</li> <li>Clarify the Problem</li> <li>Go to see and hear about problem details first-hand</li> <li>Visualize and describe the workflow</li> <li>Find facts to confirm problem conditions</li> </ul>
November 7, 2025	SESSION 2:	<ul> <li>Define the Problem</li> <li>Describe what should be happening</li> <li>State the problem as a measurable gap to close</li> <li>Set a goal and target for the performance improvement</li> </ul>
November 14, 2025	SESSION 3:	<ul> <li>Identify Potential Causes</li> <li>Understand cause and effect</li> <li>Identify and check direct cause(s)</li> <li>Prioritize to the most likely direct cause</li> </ul>
November 21, 2025	SESSION 4:	ConfirmTrue Causes <ul> <li>Confirm cause/effect relationships</li> <li>Analyze to root cause</li> <li>Test logic of the 5-Why chain</li> </ul>
December 5, 2025	SESSION 5:	<ul> <li>Select and Evaluate Options</li> <li>Engage with others to identify countermeasures</li> <li>Evaluate, rank, and propose countermeasures</li> </ul>
December 12, 2025	SESSION 6:	<ul> <li>Make a Plan</li> <li>Agree on actions to take, timing, and responsibilities</li> <li>Lead scheduled Plan versus Actual reviews</li> <li>Identify and resolve problems during execution where needed</li> </ul>

#### MANAGING INTIME WITH DAILY MANAGEMENT Instructor: Joe Seestadt

Learn and apply core elements of a Daily Management System so that you and your organization can see ahead or behind and solve problems daily.

January 9, 2026	SESSION 1:	<ul><li>Develop a basic huddle board</li><li>Lead a basic huddle</li></ul>
January 16, 2026	SESSION 2:	<ul> <li>Trend, triage, prioritize, escalate, and communicate</li> <li>Lead a standard huddle</li> </ul>
January 23, 2026	SESSION 3:	<ul><li>Develop your own huddle board</li><li>Lead your huddle</li></ul>

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